

Decision made in the presence of:
Glynn Davies, Head of IT
Callum Wernham, Democratic & Electoral Services Specialist

**INDIVIDUAL EXECUTIVE MEMBER
DECISION RECORD SHEET
IMD 2022/18**

Title of the report	Corporate CRM System Procurement
----------------------------	---

DECISION MADE BY Executive Member for Climate Emergency and Resident Services
- Sarah Kerr, and Leader of the Council – Clive Jones
ACTION BY Sally Watson – Chief Operating Officer
DECISION MADE ON 29 November 2022

Recommendation contained in the report

That the Executive Member for Climate Emergency and Resident Services and the Leader of the Council agree the procurement business case, set out within the Part 2 documentation, to direct award a 5-year contract to Netcall for the Liberty Create CRM via Lot 1 Digital - of the 'Patient/Citizen Communication & Engagement Solutions' NHS SBS framework.

Decision

That the Executive Member for Climate Emergency and Resident Services and the Leader of the Council agreed the procurement business case, set out within the Part 2 documentation, to direct award a 5-year contract to Netcall for the Liberty Create CRM via Lot 1 Digital - of the 'Patient/Citizen Communication & Engagement Solutions' NHS SBS framework.

Reasons for Decision if different to recommendation

N/A

Alternative options considered and rejected at time of the decision

N/A

Summary of consultations undertaken

SUMMARY OF CONSULTATION RESPONSES	
Director – Resources and Assets	No comment
Monitoring Officer	No comment
Leader of the Council	No comment

Reasons why the report was deemed to have contained confidential or Exempt information (if applicable)

Some financial information was contained within part 2 sheets as their contents are commercially sensitive

Any Conflict of interest declared by any Executive Member who is consulted by a Member which relates to the decision

None

Any dispensation granted by the Head of Paid Service in respect of any declared conflict of interest

None

Background papers

IEMD Briefing Paper

PUBLISHED ON: 29 November 2022

EFFECTIVE ON: 7 December 2022

CALL-IN PERIOD EXPIRES: 6 December 2022